

Offender Feedback Analysis:

Gloucestershire Probation Trust

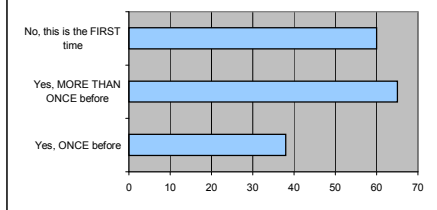
Positive surveys:

83.5%  
137 / 164

Offender information:

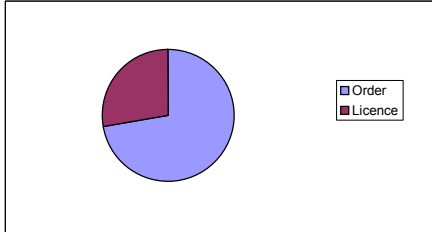
A Have you been on probation before?

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Yes, ONCE before           | 38     | 23.3%      |
| Yes, MORE THAN ONCE before | 65     | 39.9%      |
| No, this is the FIRST time | 60     | 36.8%      |
| Missing                    | 1      | n/a        |



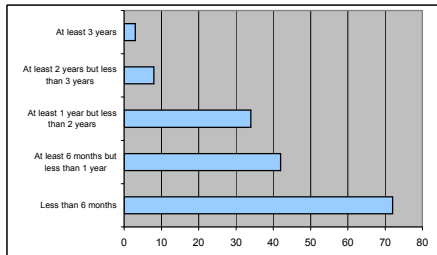
B Are you currently on:

| Response | Number | Percentage |
|----------|--------|------------|
| Order    | 115    | 72.3%      |
| Licence  | 44     | 27.7%      |
| Missing  | 5      | n/a        |



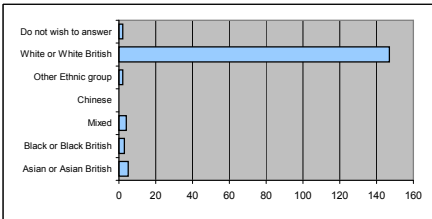
C How long have you been on your current order/licence?

| Response                               | Number | Percentage |
|--|--------|------------|
| Less than 6 months                     | 72     | 45.3%      |
| At least 6 months but less than 1 year | 42     | 26.4%      |
| At least 1 year but less than 2 years  | 34     | 21.4%      |
| At least 2 years but less than 3 years | 8      | 5.0%       |
| At least 3 years                       | 3      | 1.9%       |
| Missing                                | 5      | n/a        |



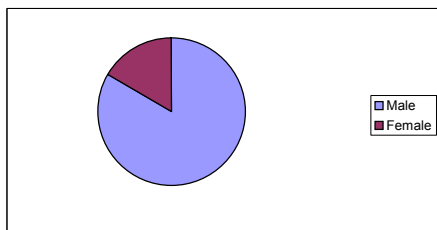
D What is your ethnic group?

| Response               | Number | Percentage |
|------------------------|--------|------------|
| Asian or Asian British | 5      | 3.1%       |
| Black or Black British | 3      | 1.8%       |
| Mixed                  | 4      | 2.5%       |
| Chinese                | 0      | 0.0%       |
| Other Ethnic group     | 2      | 1.2%       |
| White or White British | 147    | 90.2%      |
| Do not wish to answer  | 2      | 1.2%       |
| Missing                | 1      | n/a        |



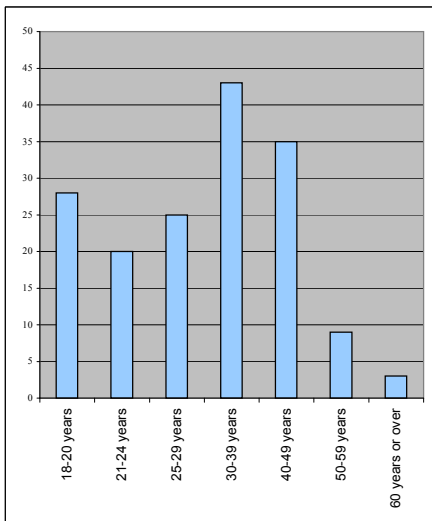
E Are you:

| Response | Number | Percentage |
|----------|--------|------------|
| Male     | 136    | 83.4%      |
| Female   | 27     | 16.6%      |
| Missing  | 1      | n/a        |



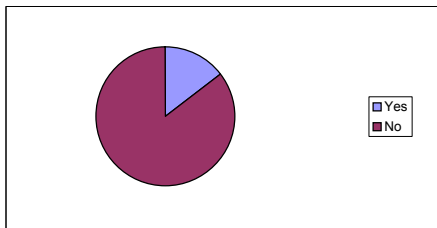
F Please Tick your age group:

| Response         | Number | Percentage |
|------------------|--------|------------|
| 18-20 years      | 28     | 17.2%      |
| 21-24 years      | 20     | 12.3%      |
| 25-29 years      | 25     | 15.3%      |
| 30-39 years      | 43     | 26.4%      |
| 40-49 years      | 35     | 21.5%      |
| 50-59 years      | 9      | 5.5%       |
| 60 years or over | 3      | 1.8%       |
| Missing          | 1      | n/a        |



G Do you have a disability?

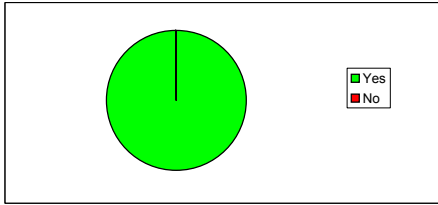
| Response | Number | Percentage |
|----------|--------|------------|
| Yes      | 24     | 14.8%      |
| No       | 138    | 85.2%      |
| Missing  | 2      | n/a        |



**Section 1 - Current order/sentence**

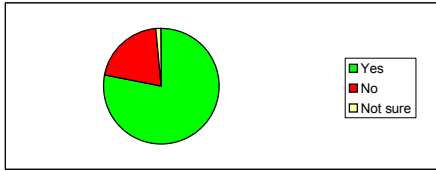
**1** Do you know who your named Probation Officer is?

| Response | Number | Percentage |
|----------|--------|------------|
| Yes      | 160    | 100.0%     |
| No       | 0      | 0.0%       |
| Missing  | 4      | n/a        |



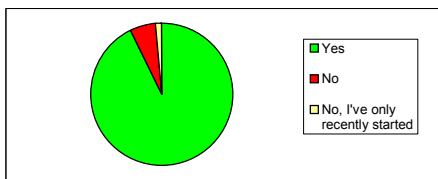
**2** Has this been the same person for this entire order/licence?

| Response    | Number | Percentage |
|-------------|--------|------------|
| Yes         | 121    | 78.1%      |
| No          | 32     | 20.6%      |
| Not sure    | 2      | 1.3%       |
| Question NA | 0      | n/a        |
| Missing     | 9      | n/a        |



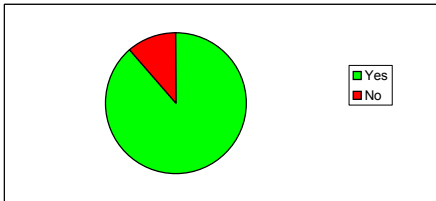
**3** Did your Probation Officer discuss your sentence plan with you?

| Response                       | Number | Percentage |
|--------------------------------|--------|------------|
| Yes                            | 144    | 92.9%      |
| No                             | 9      | 5.8%       |
| No, I've only recently started | 2      | 1.3%       |
| Missing                        | 9      | n/a        |



**4** Did you feel involved in drawing up the sentence plan?

| Response | Number | Percentage |
|----------|--------|------------|
| Yes      | 131    | 88.5%      |
| No       | 17     | 11.5%      |
| Missing  | 16     | n/a        |

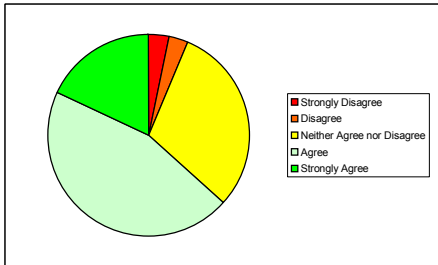


**Section 2 - Experience on Probation**

**1** I feel my social skills have improved.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 5      | 3.2%       |
| Disagree                   | 5      | 3.2%       |
| Neither Agree nor Disagree | 47     | 30.3%      |
| Agree                      | 70     | 45.2%      |
| Strongly Agree             | 28     | 18.1%      |
| Missing                    | 9      | n/a        |

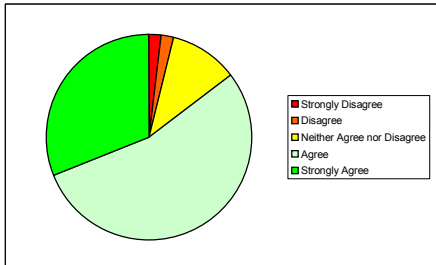
Average: 3.7



**2** I've been able to fit probation around my work/family.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 3      | 1.9%       |
| Disagree                   | 3      | 1.9%       |
| Neither Agree nor Disagree | 17     | 10.8%      |
| Agree                      | 85     | 54.1%      |
| Strongly Agree             | 49     | 31.2%      |
| Missing                    | 7      | n/a        |

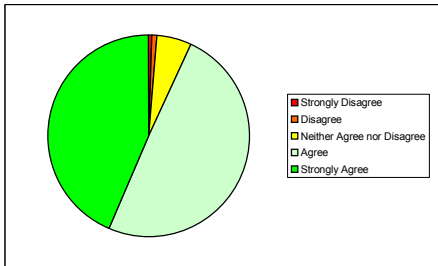
Average: 4.1



**3** My Probation Officer and I work well together.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 1      | 0.6%       |
| Disagree                   | 1      | 0.6%       |
| Neither Agree nor Disagree | 9      | 5.7%       |
| Agree                      | 78     | 49.4%      |
| Strongly Agree             | 69     | 43.7%      |
| Missing                    | 6      | n/a        |

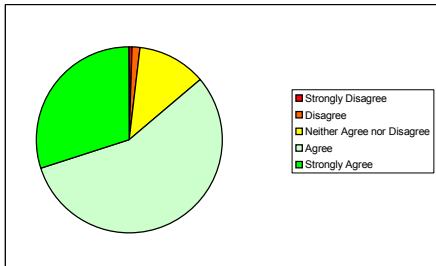
Average: 4.3



**4** I feel my time on probation is well organised.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 1      | 0.6%       |
| Disagree                   | 2      | 1.3%       |
| Neither Agree nor Disagree | 19     | 12.1%      |
| Agree                      | 88     | 56.1%      |
| Strongly Agree             | 47     | 29.9%      |
| Missing                    | 7      | n/a        |

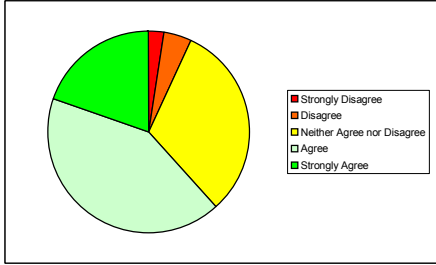
Average: 4.1



5 I am more confident because of the training/support.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 4      | 2.5%       |
| Disagree                   | 7      | 4.5%       |
| Neither Agree nor Disagree | 49     | 31.2%      |
| Agree                      | 66     | 42.0%      |
| Strongly Agree             | 31     | 19.7%      |
| Missing                    | 7      | n/a        |

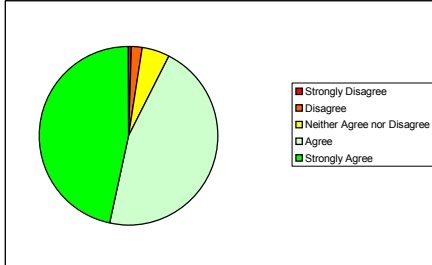
Average: 3.7



6 My Probation Officer is generally the same person.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 1      | 0.6%       |
| Disagree                   | 3      | 1.9%       |
| Neither Agree nor Disagree | 8      | 5.0%       |
| Agree                      | 73     | 45.9%      |
| Strongly Agree             | 74     | 46.5%      |
| Missing                    | 5      | n/a        |

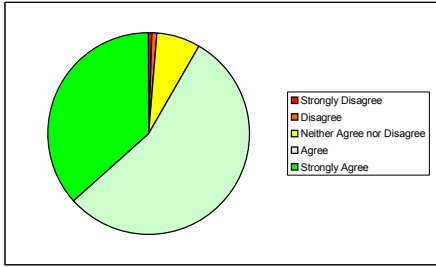
Average: 4.4



7 My Probation Officer tells me the reasons for their decisions.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 1      | 0.6%       |
| Disagree                   | 1      | 0.6%       |
| Neither Agree nor Disagree | 11     | 7.0%       |
| Agree                      | 87     | 55.1%      |
| Strongly Agree             | 58     | 36.7%      |
| Missing                    | 6      | n/a        |

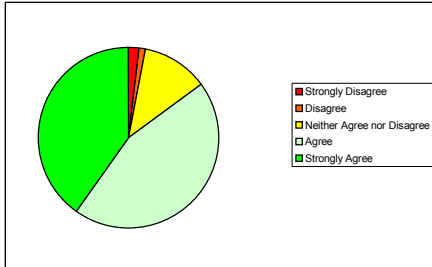
Average: 4.3



8 Overall I have been treated better than expected.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 3      | 1.9%       |
| Disagree                   | 2      | 1.3%       |
| Neither Agree nor Disagree | 19     | 11.9%      |
| Agree                      | 71     | 44.7%      |
| Strongly Agree             | 64     | 40.3%      |
| Missing                    | 5      | n/a        |

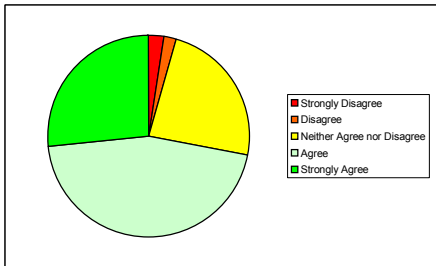
Average: 4.2



9 The things I have learned and done have made me a better person.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 4      | 2.5%       |
| Disagree                   | 3      | 1.9%       |
| Neither Agree nor Disagree | 37     | 23.6%      |
| Agree                      | 71     | 45.2%      |
| Strongly Agree             | 42     | 26.8%      |
| Missing                    | 7      | n/a        |

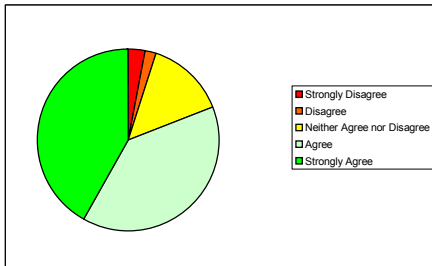
Average: 3.9



10 My time on probation has made me less likely to offend.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 5      | 3.2%       |
| Disagree                   | 3      | 1.9%       |
| Neither Agree nor Disagree | 22     | 14.0%      |
| Agree                      | 61     | 38.9%      |
| Strongly Agree             | 66     | 42.0%      |
| Missing                    | 7      | n/a        |

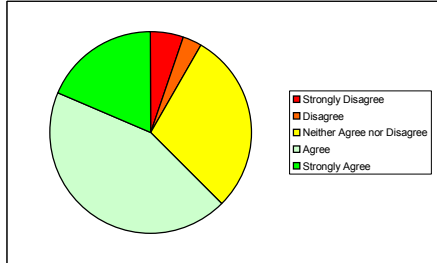
Average: 4.1



11 Probation has given me new opportunities for the future.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 8      | 5.2%       |
| Disagree                   | 5      | 3.2%       |
| Neither Agree nor Disagree | 45     | 29.0%      |
| Agree                      | 68     | 43.9%      |
| Strongly Agree             | 29     | 18.7%      |
| Missing                    | 9      | n/a        |

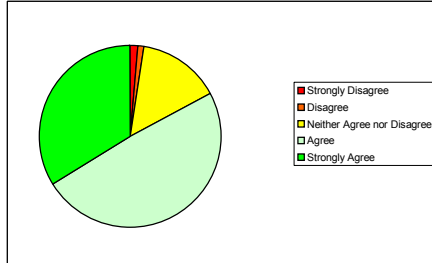
Average: 3.7



12 My Probation Officer tries to motivate me to complete my programmes or courses.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 2      | 1.3%       |
| Disagree                   | 2      | 1.3%       |
| Neither Agree nor Disagree | 23     | 14.7%      |
| Agree                      | 76     | 48.7%      |
| Strongly Agree             | 53     | 34.0%      |
| Missing                    | 8      | n/a        |

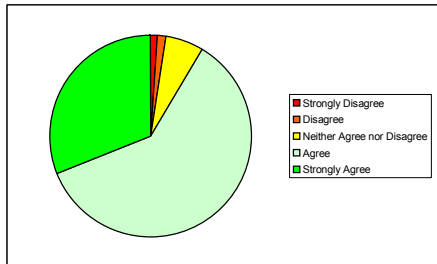
Average: 4.1



13 Probation staff are usually able to answer all my questions.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 2      | 1.2%       |
| Disagree                   | 2      | 1.2%       |
| Neither Agree nor Disagree | 10     | 6.2%       |
| Agree                      | 97     | 60.2%      |
| Strongly Agree             | 50     | 31.1%      |
| Missing                    | 3      | n/a        |

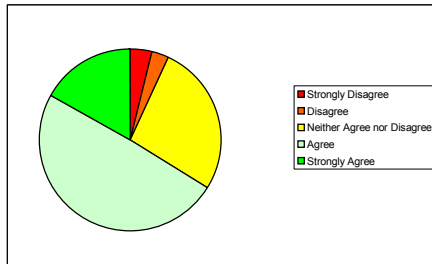
Average: 4.2



14 I feel I have learned new skills that will help me in the future.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 6      | 3.8%       |
| Disagree                   | 5      | 3.1%       |
| Neither Agree nor Disagree | 43     | 27.0%      |
| Agree                      | 78     | 49.1%      |
| Strongly Agree             | 27     | 17.0%      |
| Missing                    | 5      | n/a        |

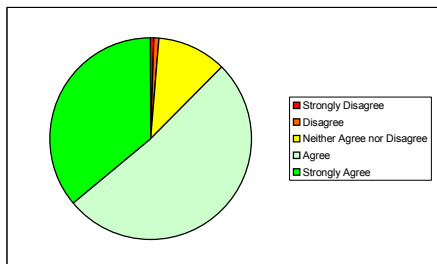
Average: 3.7



15 My Probation Officer tries to inspire me to do well in my life.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 1      | 0.6%       |
| Disagree                   | 1      | 0.6%       |
| Neither Agree nor Disagree | 18     | 11.3%      |
| Agree                      | 82     | 51.3%      |
| Strongly Agree             | 58     | 36.3%      |
| Missing                    | 4      | n/a        |

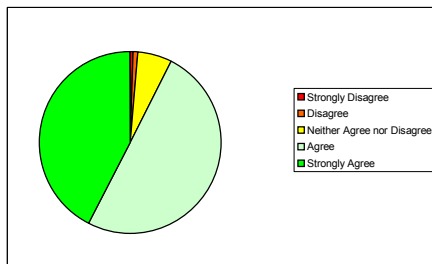
Average: 4.2



16 I think that Probation staff are fair to me.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 1      | 0.6%       |
| Disagree                   | 1      | 0.6%       |
| Neither Agree nor Disagree | 10     | 6.3%       |
| Agree                      | 80     | 50.0%      |
| Strongly Agree             | 68     | 42.5%      |
| Missing                    | 4      | n/a        |

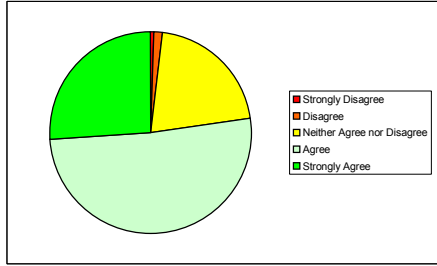
Average: 4.3



17 My Probation Officer talked to me about what I had learned on the courses and programmes.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 1      | 0.7%       |
| Disagree                   | 2      | 1.3%       |
| Neither Agree nor Disagree | 32     | 20.9%      |
| Agree                      | 78     | 51.0%      |
| Strongly Agree             | 40     | 26.1%      |
| Missing                    | 11     | n/a        |

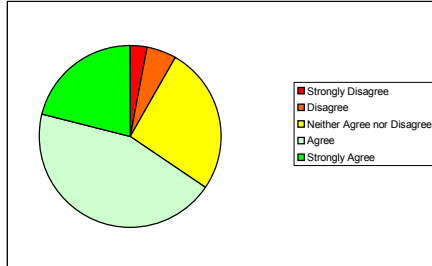
Average: 4.0



18 Being on probation has sorted out most of the problems that made me offend.

| Response                   | Number | Percentage |
|----------------------------|--------|------------|
| Strongly Disagree          | 5      | 3.2%       |
| Disagree                   | 8      | 5.1%       |
| Neither Agree nor Disagree | 41     | 26.1%      |
| Agree                      | 70     | 44.6%      |
| Strongly Agree             | 33     | 21.0%      |
| Missing                    | 7      | n/a        |

Average: 3.8



Q19 - I would have like more help with:

| Response                      | Yes | No Response |
|-------------------------------|-----|-------------|
| a. Housing                    | 40  | 124         |
| b. Employment                 | 39  | 125         |
| c. Education                  | 23  | 141         |
| d. Managing Money or Finances | 12  | 152         |

| Response                       | Yes | No Response |
|--------------------------------|-----|-------------|
| e. Child Care or Family Issues | 8   | 156         |
| f. Drugs or Alcohol Issues     | 15  | 149         |
| g. Emotional Support           | 14  | 150         |

